

**Community Action Partnership
Riverside County
Dispute Resolution Center
Dispute Clarification Questionnaire**



1. What understandings and agreements did you and _____ have which you believe have been violated?

2.
 - a) What changes, if any, occurred in these understandings and agreements?

 - b) How do you and _____ differ in your current interpretations?

3.
 - a) What was your relationship at the beginning; how did you get together?

 - b) Did you trust each other?

4.
 - a) When did you first suspect that something was going wrong?

 - b) Did you feel betrayed, taken advantage of, ignored, challenged, etc.?

 - c) Did you discuss your feelings with _____; when; how often?

 - d) Have these beliefs changed, if so, how?

 - e) What do you believe _____ owes you on account of these actions?

5. Are there any areas where you agree, or are close to agreement?
6. What are the areas of greatest disagreement?
7. In the areas of disagreement, what criteria will you use to judge the merits of your and _____'s claims?
8. What are the most important points an agreement must have to satisfy you and why are they important?
9. What do you believe are the most important points to _____?
10.
 - a) Are there topics you would prefer to not discuss?
 - b) Are there things _____ might say that would cause you distress or cause you to lose your temper?
 - c) If this happens how can I help to keep our discussion on track?
11. Where you have different ideas on how things should be done, do you have anything to support your belief such as industry standards, notes, receipts, witnesses, photos, etc.?
12. Are there areas or items you are not willing to discuss? Why?
13. If we do not arrive at an agreement and you go to court or arbitration:
 - a) What do you think could be your best result?

- b) What do you think could be your worst result?
14. Please indicate **which of each** of the following three statements are more important to you:
- a) an immediate solution even if it is less than I would like, **or** *a big win even if I have to wait a few years;*
- b) financial satisfaction, **or** *emotional satisfaction;*
- c) ending the conflict and dispute quickly, **or** *getting even.*
15. Please indicate **which of the two statements** is the most important and which is the least important to you. a) Is a settlement without an apology acceptable; **or** b) *Is an apology without payment of money acceptable?*
16. If this goes to court what are all the issues you believe will be disputed?
17. Do you have any suggestions as to what I might do that would help bring about an early resolution of this problem?
18. Is there any other information that might have a bearing on this matter?

Please mail in a check or money order along with this form in order to begin the process. You may also send copies of any additional information that may be useful in this matter.

***Dispute Resolution Center
Community Action Riverside County
2038 Iowa Ave. Suite B102
Riverside Ca. 92507
951.955.4903***

<i>Your Name</i>	
<i>Address</i>	
<i>Phone Number</i>	
<i>Comments</i>	

<i>Other Parties Name</i>	
<i>Address</i>	
<i>Phone Number</i>	
<i>Comments</i>	

<i>Other Parties Name</i>	
<i>Address</i>	
<i>Phone Number</i>	
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<i>Comments</i>	

Referred by: (Department Use Only)

Courts
 Government Agency
 Media

Police Dept.
 Private Professional
 Social Services

Attorney
 Self Referral
 Other _____