



Community Action Partnership of Riverside County Dispute Resolution Center Basic Mediation Training

Community Action Partnership of Riverside County (CAP Riverside) has administered the Alternative Dispute Resolution Program (ADR) since 1996. Mediation helps resolve disputes before they can escalate to violence and/or litigation; it is a process, that allows individuals or groups of people who are involved in a dispute, to work with a neutral third party to develop a solution that is fair and equitable for both parties. Mediators, do not make judgments or offer solutions but help facilitate communication between parties to aid them in creating their own solutions. The life skills of conflict resolution, good communication, listening and problem-solving-helps all of us deal effectively with life's stress at home, in our neighborhood, at school, on the job.

Program Goals:

- *Overview of Conflict Resolution
- *Learn various models of mediation
- *Practice skills to become a mediator

Targeted Workshop Topics:

- *Understand your personal conflict management style
- *Learn the mediator role and useful intervention skills
- *Discover new communication strategies
- *Improve active listening skills
- *Participate in role playing exercises

Certification

This class (25 hours) plus in-court training [observation (5-7 hours) and co-mediation (7-11 hours)] meets the certification requirements under the California Dispute Resolution Programs Act of 1986 for mediation training.

Cost:

Basic Mediation training is offered at no-cost to individuals who commit to volunteer 120 hours of services to the Dispute Resolution Center's mediation program. Individuals who do not commit to these volunteer hours must pay a fee of \$225.00 for the training class.

To Register for Basic Mediation Training: Complete attached application and fax , mail or hand carry the application to CAP Riverside. [FAX # 951-955-1399]

For additional information call or contact:

Dispute Resolution Center
2038 Iowa Ave Suite B102
Riverside CA 92507
951.955.4900

Training

Locations:

EAST COUNTY:

California State University San Bernardino
Palm Desert Campus
37500 Cook Street, Palm Desert, CA 92211

<u>Class I</u>		
January 21, 2012	8:00am-5:00pm	Saturday
January 28, 2012	8:00am-5:00pm	Saturday
February 4, 2012	8:00am-5:00pm	Saturday
<u>Class II</u>		
March 22, 2012	8:00 am – 5:00 pm	Thursday
March 28, 2012	8:00 am – 5:00 pm	Wednesday
March 29, 2012	8:00 am – 5:00 pm	Thursday
<u>Class III</u>		
May 5, 2012	8:00am-5:00pm	Saturday
May 12, 2012	8:00am-5:00pm	Saturday
May 19, 2012	8:00am-5:00pm	Saturday

WEST COUNTY:

Community Action Partnership of Riverside County (CAP Riverside)
2038 Iowa Avenue, Suite B-102
Riverside, CA 92507

<u>Class I</u>		
November 4, 2011	5:30 pm -9:30 pm	Friday
November 5, 2011	8:00 am-5:00 pm	Saturday
November 18, 2011	5:30 pm -9:30 pm	Friday
November 19, 2011	8:00 am-5:00 pm	Saturday
<u>Class II</u>		
December 2, 2011	5:30 pm -9:30 pm	Friday
December 3, 2011	8:00 am-5:00 pm	Saturday
December 15, 2011	5:30 pm – 9:30 pm	Thursday
December 17, 2011	8:00am-5:00pm	Saturday
<u>Class III</u>		
February 27, 2012	5:30 pm -9:30 pm	Monday
March 5, 2012	5:30 pm -9:30 pm	Monday
March 12, 2012	5:30 pm -9:30 pm	Monday
March 19, 2012	5:30 pm -9:30 pm	Monday
March 26, 2012	5:30 pm -9:30 pm	Monday
April 2, 2012	5:30 pm – 9:30 pm	Monday

This project, program or service is funded in whole or in part by California Dispute Resolution Programs Act in cooperation with the County of Riverside and Community Action Partnership of Riverside County.

**Community Action Partnership of Riverside County
Dispute Resolution Center
Basic Mediation Training
Registration Form 2011 - 2012**



Name:		
Address:		
City:	State:	Zip:
Phone:		
Registration Fee:	Fee Enclosed – Yes _____ No _____	
Email address:		

If accepted by the Dispute Resolution Center as a Volunteer Mediator, I agree to the following:

- To complete 25 hours of classroom training provided by DRC. Check desired location and class you wish to attend:

EAST COUNTY	WEST COUNTY
_____ Class I	_____ Class I
_____ Class II	_____ Class II
_____ Class III	_____ Class III
- To complete observation and co-mediation requirements to be determined by the Program Manager within 6 months after the classroom training ends.
- To volunteer a minimum of 120 hours while serving as a mediator during the course of a year after completing the training. If I fail to complete the 120 hours and volunteer requirements within the required time, I agree to reimburse DRC \$225.00 for the cost of training fees.
- I agree to pay the \$225 prior to the class training beginning to cover the cost of the program, as I will not participate as volunteer mediator after my class training ends.

I have read, understand and agree to abide by the terms of this agreement.

Print name

Signature

Date

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