



FREE COMMUNITY MEDIATION WORKSHOPS!



COMMUNITY ACTION PARTNERSHIP OF RIVERSIDE COUNTY
DISPUTE RESOLUTION CENTER
2012 REGISTRATION

Please Print (Register one person per form)
You will receive an email confirmation of your registration

ALL WORKSHOPS: 8:00 A.M. TO 5:00 P.M.

Registration Type:	<input type="checkbox"/> Individual <input type="checkbox"/> Agency <input type="checkbox"/> Representative
	<input type="checkbox"/> Mr. <input type="checkbox"/> Mrs. <input type="checkbox"/> Ms. <input type="checkbox"/> Miss <input type="checkbox"/> Dr. <input type="checkbox"/> Other _____
First Name:	
Last Name:	
Organization:	
Mailing Address:	
City:	
Daytime Phone #:	
Fax #:	
E-mail Address:	

For more information call
Community Action Partnership of Riverside County
 Dispute Resolution Center
 2038 Iowa Avenue, Suite B-102
 Riverside, CA 92507
951-955-4900 or 800-511-1110
Fax 951-955-1399
info@capriverside.org

This program is funded in whole or in part by California Dispute Resolution Programs Act in cooperation with the County of Riverside and Community Action Partnership of Riverside County.

Please submit pages 1 – 4 via mail, fax or email

FREE COMMUNITY MEDIATION WORKSHOPS



Please print.
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Check [] the workshops that you wish to attend. Dates and locations are subject to change.

NAME: _____

Crucial Conversations: When Emotions in Conflict Run High

This course will address managing emotions in conflict when breakdowns in communication occur. Consequences to communication styles vary. Discover how to communicate best when it matters most. This workshop will provide tools needed to step up to life's most difficult and important conversations in order to achieve positive resolutions in everyday life.

2012

- [] January 12: MURRIETA - Southwest Workforce Development Center
- [] February 15: MURRIETA - Southwest Workforce Development Center
- [] February 22: JURUPA VALLEY - Jurupa USD Training Center
- [] February 27: PALM DESERT - Cal State San Bernardino Palm Desert Campus
- [] March 6: PALM DESERT - Cal State San Bernardino Palm Desert Campus
- [] June 13: BANNING - Banning Unified School District
- [] June 19: BANNING - Banning Unified School District

Building a Culture of Peace in Our Neighborhoods 5 C's in Addressing Community Conflict (Coaching, Change, Character, Compromise, Competency)

This course will prepare participants to become more confident and competent when managing conflict within their community. Participants will discover the importance of coaching and managing change during and after the conflict. The course will provide participants with tools and resources that strengthen their character and culture in building peace within their community.

2012

- [] January 20: MENIFEE - Kay Cenicerros Senior Center
- [] February 23: MURRIETA - Southwest Workforce Development Center
- [] March 23: PALM DESERT - Cal State San Bernardino Palm Desert Campus
- [] April 26: PALM DESERT - Cal State San Bernardino Palm Desert Campus
- [] May 4: JURUPA VALLEY - Jurupa USD Training Center
- [] May 17: BANNING - Banning Unified School District
- [] June 15: BANNING - Banning Unified School District

**Personalities in Conflict:
Addressing the Myth of Personality Conflicts**

**Personalidades en conflicto:
Abordando el mito de los conflictos de personalidad**

Personalities do not conflict, people do. Learn how your personality and the personalities of others can help or hurt relationships. Attendees will learn how to understand their own personality and how to identify the traits of others. Attendees will be given the tools for improving understanding and communication as well as improving their decision making skills.

La gente no causa conflicto, son nuestras personalidades las que causan los conflictos. Aprenda como su personalidad o la personalidad de otros puede ayudar o afectar sus relaciones. Los asistentes aprenderan como entender mejor sus propias personalidades y como identificar los rasgos de los demas. Los asistentes van a recibir los instrumentos para mejorar su entendimiento y comunicacion cuando en conflicto, al igual que mejorar su capacidad para tomar mejores decisiones.

- [] March 12: MURRIETA - Southwest Workforce Development Center
- [] March 13: MURRIETA - Southwest Workforce Development Center
(Bi-lingual English & Spanish)
- [] April 9: JURUPA VALLEY - Jurupa USD Training Center
- [] April 10: JURUPA VALLEY - Jurupa USD Training Center
(Bi-lingual English & Spanish)
- [] May 14: PALM DESERT - Cal State San Bernardino Palm Desert Campus
- [] May 15: PALM DESERT - Cal State San Bernardino Palm Desert Campus
(Bi-lingual English & Spanish)
- [] June 11: BANNING - Banning Unified School District
- [] June 12: BANNING - Banning Unified School District (Bi-lingual English & Spanish)

Building the Best Possible Story

Participants will learn skills that help them find positive aspects in negative situations. They will learn and practice the use of dialogue and effective communication to create a story generated by asking open-end questions. Disputing parties learn how to create a story of what happened, why there is conflict, and then develop positive solutions to resolving their problem.

2012

- [] February 17: BANNING - Banning Unified School District
- [] April 6: TEMECULA - City of Temecula Conference Center
- [] April 13: PALM DESERT - Cal State San Bernardino Palm Desert Campus

Family Conflict & Communication (Spanish Only) **El conflicto y comunicacion entre miembros de familia**

This course will explore communication breakdowns that can lead to conflict among families. Factors that can affect conflict include family beliefs, morals, and values; personality differences; parenting skills; sibling rivalry; and caring for elderly family members. Techniques for resolving family conflict such as active listening skills, role expectations, and resolution strategies will be discussed.

Este curso explorara la ruptura de comunicacion que puede causar conflicto entre miembros de familia. Los factores que pueden afectar el inicio de conflictos familiares incluyen diferencias de personalidad, la habilidad de criar hijos, rivalidad entre hermanos/as, la moralidad, y el cuidado de familiares mayores. El curso presentara tecnicas como el escucho activo, expectativas de rol, y estrategias de resolucion que facilitaran la navegacion de conflictos familiares.

2012

- [] January 20: RIVERSIDE - CAP Riverside
- [] February 21: CORONA - St. Edward Catholic Church
- [] March 19: MURRIETA - Southwest Workforce Development Center
- [] April 20: PALM DESERT - Cal State San Bernardino Palm Desert Campus
- [] May 15: PERRIS - Southwest Veterans Business Resource Center

ALL WORKSHOPS: 8:00 A.M. TO 5:00 P.M.

For location addresses, see next page



FREE COMMUNITY MEDIATION WORKSHOPS

Location Addresses

Supervisorial District I

Community Action Partnership of Riverside County (CAP Riverside)
2038 Iowa Avenue, Suite B102
Riverside CA 92507
951.955.4900

Supervisorial District II

Jurupa Unified School District Training Center
3924 Riverview Drive, Room #11
Jurupa Valley, CA 92509
951.360.4168

Eddie Dee Smith Senior Center
5888 Mission Blvd.
Jurupa Valley, CA 92509
951.275.9975

St. Edward Catholic Church
417 West Grand Blvd., Room 1
Corona, CA 92882

Supervisorial District III

Southwest Workforce Development Center
30135 Technology Drive
Murrieta, CA 92563
951.791.3500

Temecula Conference Center
41300 Main Street
Temecula, CA 92589
951.695.6480

Supervisorial District IV

California State University San Bernardino
Palm Desert Campus
37500 Cook Street
Palm Desert, CA 92211
760.341.2883

*****Parking is pre-paid by CAP Riverside** Do not pay at the parking lot kiosk.***

Supervisorial District V

Banning Unified School District
161 West Williams Street
Banning, CA 92220
951.922.0201

Kay Cenicerros Senior Center
29995 Evans Road
Menifee, CA 92586
951.672.9673

Southwest Veterans Business Resource Center
227 North D Street, Building A, Suite C
Perris, CA 92570
951.722.4941