



FREE COMMUNITY MEDIATION WORKSHOPS!



COMMUNITY ACTION PARTNERSHIP OF RIVERSIDE COUNTY DISPUTE RESOLUTION CENTER 2011-2012 REGISTRATION

Please Print (Register one person per form)
You will receive an email confirmation of your registration

ALL WORKSHOPS: 8:00 A.M. TO 5:00 P.M.

Registration Type:	<input type="checkbox"/> Individual <input type="checkbox"/> Agency <input type="checkbox"/> Representative
	<input type="checkbox"/> Mr. <input type="checkbox"/> Mrs. <input type="checkbox"/> Ms. <input type="checkbox"/> Miss <input type="checkbox"/> Dr. <input type="checkbox"/> Other _____
First Name:	
Last Name:	
Organization:	
Mailing Address:	
City:	
Daytime Phone #:	
Fax #:	
E-mail Address:	

For more information call
Community Action Partnership of Riverside County
Dispute Resolution Center
2038 Iowa Avenue, Suite B-102
Riverside, CA 92507
951-955-4900 or 800-511-1110
Fax 951-955-1399
info@capriverside.org

This program is funded in whole or in part by California Dispute Resolution Programs Act in cooperation with the County of Riverside and Community Action Partnership of Riverside County.

Please submit pages 1 – 4 via mail, fax or email

FREE COMMUNITY MEDIATION WORKSHOPS



Please print.
Register one person per form.

Check the workshops that you wish to attend. Dates and locations are subject to change.

NAME:

Crucial Conversations: When Emotions in Conflict Run High

This course will address managing emotions in conflict when breakdowns in communication occur. Consequences to communication styles vary. Discover how to communicate best when it matters most. This workshop will provide tools needed to step up to life's most difficult and important conversations in order to achieve positive resolutions in everyday life.

2011

- November 21: RIVERSIDE - CAP Riverside
- December 7: RIVERSIDE - CAP Riverside
- December 19: JURUPA VALLEY - Jurupa Unified School District Training Center

2012

- January 5: JURUPA VALLEY - Eddie Dee Smith Senior Center
- January 12: MURRIETA - Southwest Workforce Development Center
- February 15: MURRIETA - Southwest Workforce Development Center
- February 27: PALM DESERT - Cal State San Bernardino Palm Desert Campus
- March 6: PALM DESERT - Cal State San Bernardino Palm Desert Campus
- June 13: BANNING - Banning Unified School District
- June 19: BANNING - Banning Unified School District

Building a Culture of Peace in Our Neighborhoods 5 C's in Addressing Community Conflict (Coaching, Change, Character, Compromise, Competency)

This course will prepare participants to become more confident and competent when managing conflict within their community. Participants will discover the importance of coaching and managing change during and after the conflict. The course will provide participants with tools and resources that strengthen their character and culture in building peace within their community.

2011

- September 29: RIVERSIDE - CAP Riverside
- November 9: JURUPA VALLEY - Jurupa Unified School District Training Center
- November 18: RIVERSIDE - CAP Riverside
- December 2: JURUPA VALLEY - Eddie Dee Smith Senior Center

2012

- January 20: MURRIETA - Southwest Workforce Development Center
- February 23: MURRIETA - Southwest Workforce Development Center
- March 23: PALM DESERT - Cal State San Bernardino Palm Desert Campus
- April 26: PALM DESERT - Cal State San Bernardino Palm Desert Campus
- May 17: BANNING - Banning Unified School District
- June 15: BANNING - Banning Unified School District

Myers-Briggs Personality Type in Neighborhood/Family Scenario

El tipo de personalidad de Myers-Briggs, en un escenario de Comunidad y/o de Familia

This program will introduce attendees to personality theory and its application to resolving and/or preventing domestic and neighborhood conflict. All attendees will be given the Keirsey Temperament Sorter and a conventional Myers-Briggs personality feedback session. Once individual type has been established for attendees, the actual dynamics of the various preferences will be explored through the use of group exercises and role playing.

Este programa les introducirá a la teoría de la personalidad y su aplicación a la resolución y/o la prevención de los conflictos doméstico y el vecindario. Todos los asistentes se les dará el medidor de temperamento Keirsey y una sesión convencional de Myers-Briggs, sesión de retroalimentación de la personalidad. Una vez que se les ha establecido el tipo de personalidad, la dinámica real de las distintas preferencias se explorarán a través de la utilización de ejercicios de grupo y juegos de rol.

2011

- [] November 14: RIVERSIDE - CAP Riverside
- [] November 15: RIVERSIDE - CAP Riverside (Bi-lingual English & Spanish)

2012

- [] January 9: JURUPA VALLEY - Jurupa Unified School District Training Center
- [] January 10: JURUPA VALLEY - Jurupa Unified School District Training Center (Bi-lingual English & Spanish)
- [] March 12: MURRIETA - Southwest Workforce Development Center
- [] March 13: MURRIETA - Southwest Workforce Development Center (Bi-lingual English & Spanish)
- [] May 14: PALM DESERT - Cal State San Bernardino Palm Desert Campus
- [] May 15: PALM DESERT - Cal State San Bernardino Palm Desert Campus (Bi-lingual English & Spanish)
- [] June 11: BANNING - Banning Unified School District
- [] June 12: BANNING - Banning Unified School District (Bi-lingual English & Spanish)

Building the Best Possible Story

An experiential workshop in conflict resolution. Participants need to come along with an example in mind of a community conflict situation. In the workshop we shall work with these conflict examples in a series of exercises aimed at generating a story of resolution rather than of ongoing conflict. Along the way we shall take time for general reflections on conflict resolution practices. The goal will be for everyone to come away with ideas for how to resolve their own conflict scenario and also some ideas for how to facilitate others to do the same.

2011

- [] October 21: RIVERSIDE - CAP Riverside
- [] November 4: JURUPA VALLEY - Eddie Dee Smith Senior Center
- [] December 2: MURRIETA - Location To Be Announced

2012

- [] January 13: PALM DESERT - Cal State San Bernardino Palm Desert Campus
- [] February 17: BANNING - Banning Unified School District

Family Conflict & Communication (Spanish Only) **El conflicto y comunicacion entre miembros de familia**

This course will explore communication breakdowns that can lead to conflict among families. Factors that can affect conflict include family beliefs, morals, and values; personality differences; parenting skills; sibling rivalry; and caring for elderly family members. Techniques for resolving family conflict such as active listening skills, role expectations, and resolution strategies will be discussed.

Este curso explorara la ruptura de comunicacion que puede causar conflicto entre miembros de familia. Los factores que pueden afectar el inicio de conflictos familiares incluyen diferencias de personalidad, la habilidad de criar hijos, rivalidad entre hermanos/as, la moralidad, y el cuidado de familiares mayores. El curso presentara tecnicas como el escucho activo, expectativas de rol, y estrategias de resolucion que facilitaran la navegacion de conflictos familiares.

2012

- [] January 20: RIVERSIDE - CAP Riverside
- [] February 21: CORONA - St. Edward Catholic Church
- [] March 19: MURRIETA - Southwest Workforce Development Center
- [] April 20: PALM DESERT - Cal State San Bernardino Palm Desert Campus
- [] May 15: PERRIS - Southwest Veterans Business Resource Center

ALL WORKSHOPS: 8:00 A.M. TO 5:00 P.M.

For location addresses, see next page



FREE COMMUNITY MEDIATION WORKSHOPS

Location Addresses

Supervisorial District I

Community Action Partnership of Riverside County (CAP Riverside)
2038 Iowa Avenue, Suite B102
Riverside CA 92507
951.955.4900

Supervisorial District II

Jurupa Unified School District Training Center
3924 Riverview Drive, Room #11 (November 9, Room #4)
Jurupa Valley, CA 92509
951.360.4168

Eddie Dee Smith Senior Center
5888 Mission Blvd.
Jurupa Valley, CA 92509
951.275.9975

St. Edward Catholic Church
417 West Grand Blvd., Room 1
Corona, CA 92882

Supervisorial District III

Southwest Workforce Development Center
30135 Technology Drive
Murrieta, CA 92563
951.791.3500

Supervisorial District IV

California State University San Bernardino
Palm Desert Campus
37500 Cook Street
Palm Desert, CA 92211
760.341.2883

*****Parking is pre-paid by CAP Riverside** Do not pay at the parking lot kiosk.***

Supervisorial District V

Banning Unified School District
161 West Williams Street
Banning, CA 92220
951.922.0201

Southwest Veterans Business Resource Center
227 North D Street, Building A, Suite C
Perris, CA 92570
951.722.4941